



FREQUENTLY ASKED QUESTIONS

1. Why is your company named REREPUBLIC?

We RENT RESTORED RETRO/ mid-century furniture and accessories coming from European ex-REPUBLICS. We also occasionally RESTORE and REFURBISH to REFRESH our RENTAL collection. We REPURPOSE our mid-century inventory in a REPEATED RENTAL process... too many "RE"? So we're REREPUBLIC.

2. What' s included in the rental price?

We include 20 days of usage of the rented items, personal assistance on pick-up and drop-off meetings, protective blankets for transport as well as styrofoam transport boxes for fragile items.

3. How long can I hold rented inventory?

You can hold/ use rented items for up to 20 days for the same price.

4. Can I buy your rental pieces?

We are committed to rental but we sell occasionally to refresh our rental collection.

5. Can I rent an item for one day only?

Yes you can, however you will still be charged the same online price.

6. Is all your stock online?

Yes, it's all available online and we update our rental collection regularly each year.

7. What will happen if I damage or lose the item?

In the event of loss and damage, returned items will be repaired/ replaced at company discretion and additional charges will apply.

8. Should I try to fix damage myself?

Please, do not repair any damages yourself. Let us know what happened and wait for drop-off inspection.

9. What's a company ordering procedure?

A rental agreement (incl. quote), credit card authorization form, information about pick-up and drop-off location and opening hours, will be sent to you after placing the online order.

10. How can I pay for my rental?

Payment can be made by e-transfer (eva@rerepublic.ca), cash or by Visa/ Mastercard.

11. Does REREPUBLIC offer delivery service?

We do not provide delivery service, however delivery may be organized with an additional charge.

12. Where is REREPUBLIC located?

REREPUBLIC has two locations. A home-based office is located in Whistler, BC and our pick-up and drop-off location is in central Squamish, BC.